**Alamin Rahman**

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**Portfolio:** [alaminrahman.co.uk](https://alaminrahman.co.uk/)

**Personal Profile**

Combining experience in customer service, business operations, and a plumbing apprenticeship, I offer versatility and reliability. My true passion lies in Software Development, as you can see through my enrolment in a rigorous 3-month Software Development Skills Bootcamp with Just IT and ongoing self-study on platforms like Udemy. This commitment reflects my dedication and eagerness to expand my knowledge in this field, aligning with my goal of becoming a skilled Junior Software Developer. I aim to create solutions that solve problems, continually learning and growing in coding to improve user experiences and stay up to date with the latest technology trends.

**Education and IT Training**

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| --- | --- |
| **11/23 - 12/23**  **Digital Skills Training:** | **Click Start London, London**  Completed Fundamentals of Digital Marketing and Microsoft Excel |
| **06/23 - Present**  **Digital Skills Bootcamp: Software Development** | **Just IT Training Ltd, London**  A twelve-week intensive bootcamp covering the fundamentals of Web and Software development. |
| **09/17 - 05/19**  **Diploma:** | **Canterbury College, Canterbury**  Plumbing diploma level 2 & 3 |
| **01/11 - 10/16**  **Team Leading:**  **GCSE:** | **Darul Uloom London, Chislehurst**  Level 2 apprenticeship  8 GCSEs |

**IT Skills**

**Software Development Skills:** Python | MySQL

**Web Technology:** HTML5 | CSS3 | JavaScript

**Frameworks:** Bootstrap

**Technology:** Git | GitHub

**Core Programming Languages:** Python | JavaScript

**Projects**

**JavaScript:** Created a weather app, text to speech app and a quiz game.

**Python and MySQL:** Created a movie database with CRUD functionality.

**On-going:**  Trying to create a fully functional takeaway website to help update a small businesses current website

**Employment History**

**India Royal (Jun 2015 – Aug 2023)**

**Waiter/Packager**

* Used time management and organisation to help with customer orders
* Exhibited excellent customer service skills by handling customer requests and complaints in a prompt manner.
* Developed effective written and verbal communication skills through customer interactions.
* Collaborated with colleagues as part of a team, showcasing strong teamwork abilities.
* Demonstrated flexibility and adaptability by handling different roles and responsibilities.
* Employed troubleshooting and problem-solving skills in a fast-paced environment.

**Personalise Me Ltd (Oct 2021 – March 2022)**

**Social media manager**

* Demonstrated strong organisational and time management skills while creating and implementing social media strategies.
* Provided excellent customer service by improving client brand identities and content strategies.
* Effectively utilised market research and content creation to enhance social media presence.
* Helped create and manage a content calendar
* Regularly posted and updated social media posts
* Helped run an e-commerce business through Shopify

**Lazard Plumbing (Sep 2019 – March 2020)**

**Apprentice Plumber**

* Organised and maintained a clean work environment, highlighting organisational skills.
* Addressed customer inquiries, showcasing customer service skills.
* Enhanced written and verbal communication skills while assisting colleagues.
* Worked effectively in a team environment.
* Adapted to different tasks and lifting heavy items, demonstrating flexibility and adaptability.
* Utilised various tools and equipment, highlighting troubleshooting and problem-solving abilities.

**Interests**

**Computing:** I have completed a 3-month software skills boot camp training course, demonstrating a commitment to further study and development. Actively engaged in software development projects, including web development using HTML, CSS, and JavaScript. I like to watch YouTube tutorials on coding and follow along to help me improve my skills and become proficient in coding.

**Hobbies:** I have a diverse range of hobbies. I enjoy spending time playing games, socialising with friends, and maintaining an active lifestyle through activities like going to the gym. More recently, I've been dedicated to self-improvement and productivity, which includes reading, continuous learning, and finding ways to stay physically and mentally active.

**Additional Info:**

* I have a full driving licence
* I speak both English and Bengali

**References available upon request**